

**Your correspondent:**

Dr Zainab Zaidi  
Country Director, Regional Office India

Mobile +91 9999973395

[z.zaidi@temos-worldwide.com](mailto:z.zaidi@temos-worldwide.com)

Wednesday, 10 December 2025

## Exclusive Invitation: Strategic Roundtable on Global Accreditation to Position India as a Trusted Medical Tourism Leader

Dear Member,

We are pleased to invite you to a high-level Strategic Roundtable organized by **TEMOS International**, a globally recognized body for excellence in medical tourism and cross-border patient care. The goal is to collaboratively define a roadmap for strengthening global trust and quality assurance within India's Medical Value Travel (MVT) ecosystem.

This roundtable will be attended by the **CEO of TEMOS International (Germany)** along with **senior policymakers, industry leaders, hospitals**, and other stakeholders across the medical tourism and healthcare ecosystem.

We are privileged to share that this strategic event is organized in collaboration with the **Service Export Promotion Council (SEPC)**, the **Consortium of Accredited Healthcare Organisations (CAHO)**, and the **Association of Healthcare Providers India (AHPI)**. The roundtable will feature the active participation of the **Senior Advisory Board members of TEMOS India**, along with representatives from the **leading healthcare organizations** and other **key stakeholders**. This collaborative engagement is designed to critically inform the **TEMOS India** roadmap, establishing meaningful international partnerships that will decisively **enhance India's positioning as a globally trusted and benchmarked medical tourism destination**.

Event Title	Patient Safety, Global Trust, Indian Excellence: Advancing Medical Tourism through Accreditation
Date	Thursday, December 18th, 2025
Time	11:00 hrs to 15:00 hrs (Followed by a Networking Lunch)
Venue	Conference Hall, India Islamic Cultural Centre, 87-88 Lodhi Road, New Delhi-110003
Format	High-level strategic roundtable, keynote speeches, stakeholder discussion, and an official MoU Signing Ceremony followed by Press Conference.

Unlike standard models, TEMOS uniquely evaluates the entire medical tourism ecosystem—from patient expectations and cultural factors to travel-to-treatment pathways. Your participation is vital as we discuss how this accreditation opens new markets, mitigates risk for insurers, and strengthens the 'Heal in India' national initiative.

Please find the detailed **Event Flyer** and **Program Schedule** attached. The

**Participation Mode:** *The event is available in hybrid mode, meaning you can attend either in-person or virtually.*

**Confirmation Deadline:** *You must confirm your participation by December 15, 2025.*

**Confirmation Method:** *Send an email to [z.zaidi@temos-worldwide.com](mailto:z.zaidi@temos-worldwide.com).*

**Alternatively,** confirm your attendance using the provided Google Form link <https://forms.gle/P7cHBku4Kj52myEL9>

We look forward to collaborating with you to solidify India's position as the world's trusted health destination.

Best regards,



Dr. Zainab Zaidi  
Country Director,  
Regional Office, India

Scan to register



## OUR PARTNERS



# Strategic Roundtable on Global Accreditation in Medical Tourism Excellence



***Patient Safety, Global Trust, Indian  
Excellence: Advancing Medical  
Tourism through Accreditation***



## Program Schedule

<b>1030-1100</b>	<b>Registration and Tea</b>
<b>1100-1105</b>	<b>Welcome</b>
<b>Opening Context</b>	
<b>1105-1115</b>	<p><b>Speaker 1:</b> Dr Girdhar J Gyani, Chairman, Advisory Panel, Temos India</p> <p>India's growing global reputation in healthcare — strengths and challenges: The shift from “<b>medical tourism</b>” to a structured “<b>medical value travel ecosystem</b>.”</p>
<b>1115-1125</b>	<p><b>Speaker 2:</b> Member, Advisory Panel, Temos India</p> <p>The missing link: global accreditation as the seal of trust: The shift from “price-based competition” to “quality-led confidence.”</p>
<b>Keynote: “Accreditation as the New Currency of Global Trust”</b>	
<b>1125-1200</b>	<p><b>Speaker 3:</b> Director General, Service Export Promotion Council (SEPC):</p> <p>Setting the goal: Developing India's roadmap for globally trusted, accredited medical tourism.</p>



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1200-1210	<p><b>Speaker 4:</b> Member, AHPI</p> <p>How patient safety translates into global confidence and brand India. Linking accreditation to national initiatives like Heal in India and Ayush Visa.</p>
1210-1245	<p><b>Speaker 5:</b> Member, CAHO</p> <p>India's opportunity to lead Asia as a trusted, quality-assured medical destination. Global patient expectations and the rise of "trust-based healthcare destinations."</p> <p>Why international patient safety, transparency, and ethical care are non-negotiable pillars for global competitiveness.</p>
<b>Presentation: "TEMOS Standards for Excellence in Medical Tourism &amp; MVT — India's Path to Global Recognition"</b>	
1245-1315	<p><b>Speaker 6:</b> CEO Temos International</p> <p>Snapshot of TEMOS accreditation model and its global footprint. (Introducing the TEMOS Accreditation Program (Specific to hospitals serving international patients).</p> <p>Global Recognition Roadmap by TEMOS: How TEMOS collaborates globally with national bodies and Success stories (e.g., Germany, UAE, Philippines) to co-create dual recognition frameworks).</p>
<b>TEMOS India Initiatives: "Driving Awareness, Capacity &amp; Trust"</b>	
1315-1330	<p><b>Speaker 7:</b> Regional Head, TEMOS India</p> <p>Steps to co-create pathways that make India synonymous with safe, ethical, and accredited medical tourism:</p>
1330-1415	<b>LUNCH Break</b>
<b>1415-1500: Stakeholder Panel Discussion: "Collaborating for Credibility — Making India the World's Trusted Health Destination"</b>	
<b>All Participants:</b>	



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## 1500-1530: Formal MoU Signing Ceremony

Between: **TEMOS India & Partner Institutions / Industry Associations** to marks the beginning of a long-term partnership to strengthen India's global healthcare credibility

**1530-1540**

**Way Forward & Closing Remarks (5–10 min)**

- Summary of takeaways and next steps

**1600 onwards**

**Address to the Press/Media**

**Scan to register:**



## Our Event Partners



**Date: 18th December 2025**

**Time: 1100 to 1600 hrs**



**Venue: Conference Hall, India  
Islamic Cultural Centre 87-88,  
Lodhi Road, New Delhi-110003**



**Temos International GmbH**

www.temos-international.com • Phone +49 (0)2204 42648 0 •

Fax +49 (0)2204 42648 10 • info@temos-international.com

CEO and Founder: Dr. Claudia Mika

UST-ID: DE 285947882 • District Court Cologne, Reg. No HRB 76989

# Temos International Healthcare Accreditation Standards for -

**“Excellence in Medical Tourism”**



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# Temos International Healthcare Accreditation

The Temos International Healthcare Accreditation Program (TIHA) is an independent accrediting system that improves the clinical and nonclinical services of hospitals and clinics for domestic and international patients according to verified international best practices, knowledge, evidence-based medicine and practical experience of health and medical services. It was founded in 2010 by Dr. Claudia Mika.

## Our Vision

Temos International's vision is to promote excellence in patient management and a healthy and safe working environment through good governance, transparency, sustainability, and continuous quality improvement, resulting in the best possible patient care, outcome, and experience.

Through our professional assessments, we want to make sure that Temos-accredited healthcare facilities are:

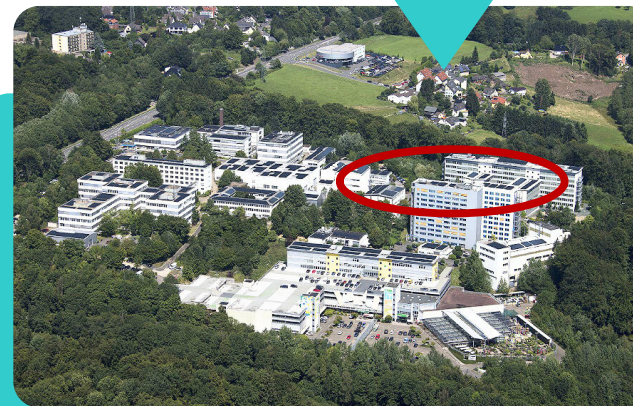
- Trusted by patients for the safety and service quality of the facilities
- Recommended by patients to their families and friends
- Preferred by physicians for their quality work and patient services
- The first choice of payers for their clients
- Appreciated by employees as beneficial for their personal and professional development.

## Our Mission

Temos International's mission is to enhance and optimize the quality of medical treatment and non-clinical services for both domestic and international patients in hospitals and clinics worldwide and to promote employee health and safety. We achieve this through our unique, voluntary, and evidence-based accreditation programs, supported by a team of highly qualified assessors.



**With Headquarters in  
Germany**



# TEMOS introduces "Excellence in Medical Tourism" standards



Temos proudly introduces its unique worldwide accreditation standards for "Excellence in Medical Tourism" program - an advanced accreditation initiative that sets the bar for hospitals and healthcare providers serving international patients.

This elite program combines the comprehensive, ISQua-EEA accredited standards of the "Quality" program with specialized criteria tailored exclusively for international medical travelers. By completing the "Excellence" program, your organization automatically earns accreditation for the "Quality" program - offering unmatched value with a 2-in-1 global recognition.

## WHO CAN APPLY?

The "**Excellence**" program is for providers who either:

- ✓ Serve international patients only or
- ✓ Treat a combination of domestic and international clients with international patients comprising more than 10% of all patients.



### UNIQUE STANDARDS

-  International Patient Management (IPM)
-  Patient Blood Management (PBM)
-  Ethical Aspects (EAIP)
-  Legal Aspects (LAIP)
-  Sustainability in Healthcare (SHS)



## WHY IT MATTERS?

The "Excellence" program includes all the **ISQua EEA-accredited standards** in the "Quality" program and contains additional standards specifically designed to meet the particular needs of international patients.



## OUR UNIQUE BENEFITS



Recognition in the Diplomatic Council



Temos Academy



Temos Alliance



Relationship with Health Assurance Companies



Social media and other promotions delivered by Temos



# Why Temos



## Benefits continue after a successful accreditation

### Cooperation with International Assistance Group

This collaboration provides access for IAG's partners to the Temos accredited hospitals and clinics offering high-quality clinical and patient experience services to IAG's partners whenever access to trusted healthcare providers is needed. Temos accredited partners will be added to IAG's service database to accept referrals to their hospitals and clinics.



INTERNATIONAL  
ASSISTANCE  
GROUP

**Global alliance of over 140 Independent assistance companies, providers and correspondents**

### Diplomatic Council Preferred Partner Hospital/Clinic

Temos has an exclusive contract with The Diplomatic Council, so every partner accredited by Temos automatically becomes a "Preferred Partner" with a certificate and seal.



[www.diplomatic-council.org/Temos](http://www.diplomatic-council.org/Temos)



Experience a seamless accreditation journey through a well-designed, user-friendly ecosystem with exclusive online tools, on-demand expert support, and personalized onsite assessment visits—crafted to guide you every step of the way.

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Temos accreditation translates into a high quality, end-to-end experience along every step of the way for domestic patients as well as the specifically designed Healthcare Travel Continuum for international patients

# Temos Is Expanding Globally



Temos' international footprint continues to grow, with accredited partners across six continents. We offer culturally attuned guidance while maintaining consistent international standards.

This expansion reflects the universal demand for healthcare quality improvement and our commitment to raising standards worldwide. With regional representatives strategically positioned across the globe.

As healthcare becomes increasingly borderless, Temos is uniquely positioned to help providers deliver exceptional care to both domestic and international patients. Our understanding of diverse healthcare systems and cultural nuances enables us to prepare partners for success in the global marketplace.

Join our growing network of forward-thinking healthcare providers who are transforming patient care through Temos accreditation. Together, we're building a world where quality healthcare knows no boundaries.

## Our global network spans over

### • Europe

- Germany (HQ): Cologne
- Greece, Cyprus: Athens
- Georgia: Tbilisi
- Russia: Moscow (not active)

### • Middle East

- Jordan, Lebanon, Kuwait, Bahrain: Amman
- KSA: Jeddah
- UAE, Oman, Qatar: Dubai

### • Africa

- North Africa: Hurghada
- Seychelles: East Africa and Indian Ocean

### • Asia

- India: Lucknow
- Iraq: Baghdad
- Iran: Tehran (not active)
- Malaysia, Singapore: Kuala Lumpur
- Thailand, Japan: Bangkok
- Uzbekistan: Tashkent

### • North and South America

USA, Mexico: Mesa, Arizona



## Meet CEO, Dr Claudia Mika

When I founded Temos International Healthcare Accreditation in 2010, my vision was to create an accreditation program that ensured both quality care and met the evolving needs of healthcare providers worldwide. What I couldn't have foreseen was the incredible growth, capabilities, and support we've received from our global partners.

Today, I'm proud of the trust Temos has earned. This trust drives our dedicated team to uphold the highest ethical standards, deliver exceptional service, and strengthen partnerships across the globe.

To those exploring accreditation, we're excited to begin this journey with you. To our current clients and partners, thank you for your continued confidence. We remain committed to advancing quality, patient safety, and your success.


Warm regards,  
Dr. Claudia Mika  
Founder & CEO, Temos International Healthcare Accreditation



## Advisory Panel, India



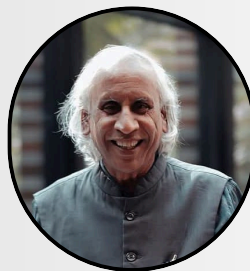
**Dr Girdhar J.  
Gyani**

 [g\\_gyani@hotmail.com](mailto:g_gyani@hotmail.com)



**Dr. M. I.  
Sahadulla**

 [cpg@kimsglobal.com](mailto:cpg@kimsglobal.com)



**Dr Thuppil  
Venkatesh**

 [venkatesh.thuppil@gmail.com](mailto:venkatesh.thuppil@gmail.com)



**Dr. R.V.  
Karanjekar**

 [rkaranjekar48@gmail.com](mailto:rkaranjekar48@gmail.com)

## Meet Country Director, Dr. Zainab Zaidi

"India's journey toward excellence in healthcare has been remarkable. With internationally accredited facilities, advanced technologies, and world-class specialists, we have become a trusted destination for patients worldwide. At Temos India, we are committed to raising the bar in quality and patient safety—building a credible, compassionate, and globally respected ecosystem for medical tourism."



# Contact us



## India Office

✉ [z.zaidi@temos-worldwide.com](mailto:z.zaidi@temos-worldwide.com)

## Headquarters

Temos International GmbH  
Friedrich-Ebert-Str. 7551429  
Bergisch Gladbach  
Germany

[www.temos-worldwide.com](http://www.temos-worldwide.com)  
+49 2204 426480  
[info@temos-worldwide.com](mailto:info@temos-worldwide.com)

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